# tp-link | Omāda

Installation Guide

AX3000 Gigabit Desktop DSL Gateway

Note: The image may differ from the actual product.

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Desktop Installation

1. Remove the adhesive backing papers from the rubber feet.
2. Turnover the device and attach the supplied rubber feet to the bottom of the device to prevent it from slipping when placed on a desktop.
3. Place the device on a flat table.
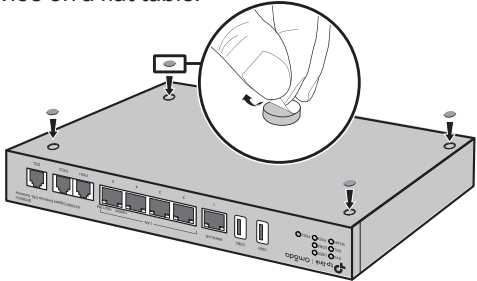
Note:
This device also supports wall-mounting installation. For detailed information, please refer to the Wall Mounting Guide on the product's support page.
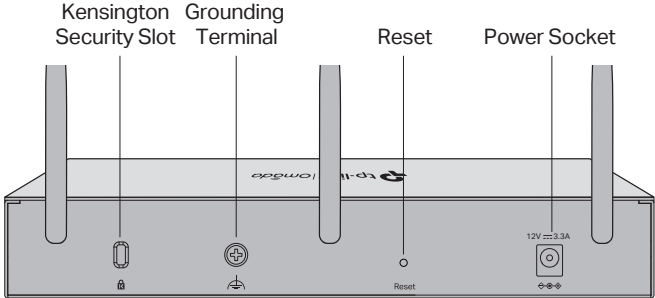
1 Hardware Overview

▪ Front Panel

LED
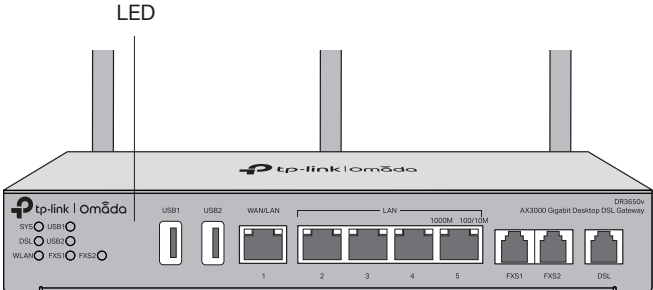
- **Reset:** Press and hold the button for 5 seconds, the SYS LED will flash quickly, indicating the device is being reset to its factory default settings.

Interface	Description
USB1/USB2	USB 3.0 port for USB modem and USB storage device.
WAN/LAN	By default, it is a WAN port. You can configure it to a LAN port on the management page.
LAN (Ports 2-5)	Gigabit RJ45 LAN port.
FXS1/FXS2	Connect to a phone to make and receive calls over the internet.
DSL	For connecting the gateway to the internet. Connect it directly to the phone jack.
Kensington Security Slot	Secure the lock (not provided) into the security slot to prevent the device from being stolen.
Grounding Terminal	The gateway already comes with lightning protection mechanism. For detailed lightning protection measures, refer to the Lightning Protection Guide: https://www.tp-link.com/us/configuration-guides/lightning_protection_guide/.
Power Socket	Connect to the power outlet via the provided power adapter.

▪ Back Panel

Kensington Security Slot | Grounding Terminal | Reset | Power Socket

LED	Indication
SYS	**Slow Flashing:** System is running normally. **Quick Flashing:** The gateway is being reset. **On/Off:** System is starting up or running abnormally.
DSL	**On:** DSL synchronization is complete, and the device can access internet. **Flashing:** DSL synchronization is in progress. **Off:** DSL synchronization failed or the DSL port is not connected.
WLAN	**On:** Wireless networking is enabled. **Off:** Wireless networking is disabled.
USB1/USB2	**For USB Modem:** **Flashing:** A modem is connected, and it is initializing. **On:** The modem is loaded. **Off:** No modem is inserted, or it is corrupted or incompatible. **For USB Storage:** **On:** A USB storage device is inserted and identified. **Off:** No USB storage device is inserted, or it is corrupted or incompatible.
FXS1/FXS2	**On:** The phone is off-hook. **Flashing:** The phone is ringing. **Off:** The phone is on-hook.
Link/Act Green / Yellow	**Green On:** Running at 1000 Mbps, but no activity. **Green Flashing:** Running at 1000 Mbps, and transmitting or receiving data. **Green Off:** Not running at 1000 Mbps, or no device is connected to the corresponding port. **Yellow On:** Running at 100/10 Mbps, but no activity. **Yellow Flashing:** Running at 100/10 Mbps, and transmitting or receiving data. **Yellow Off:** Not running at 100/10 Mbps, or no device is connected to the corresponding port.

2 Hardware Connection

1. Attach the Wi-Fi antennas.
2. Use the charger provided in the package to power on the gateway.
3. Connect the phone to FXS port.
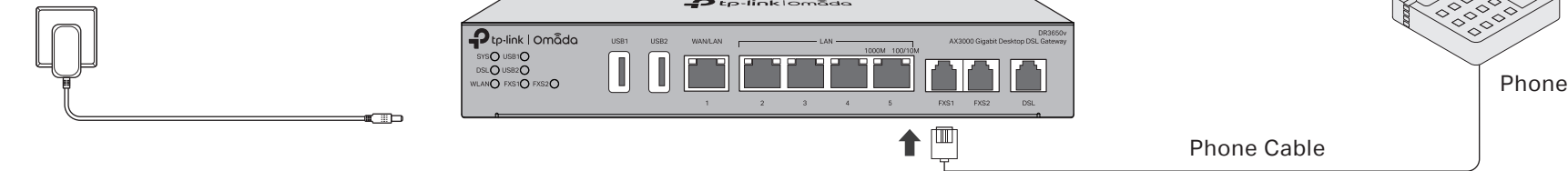
Phone Cable

Phone

4. Connect to the internet using one or multiple options.

Option 1 Connect to Internet via Phone Cable
Connect the DSL port to the phone jack via the phone cable.

Phone Jack

Phone Cable

Option 2 Connect to Internet via Ethernet Cable

Internet

Modem

Connect to Port 1

3 Software Configuration

The gateway supports two configuration options:
- Standalone Mode: Configure and manage the gateway by itself.
- Controller Mode: Configure and manage network devices centrally. It is recommended in large-scale networks, which consist of a large number of devices such as access points, switches, and gateways.

Note:
1. When the gateway is managed by a controller, configurations of the gateway will be overridden by the controller.
2. For the detailed configurations, refer to the User Guide of the gateway and the controller. The guides can be found on the download center of our official website: https://www.tp-link.com/support/download/.

Option 1: Standalone Mode
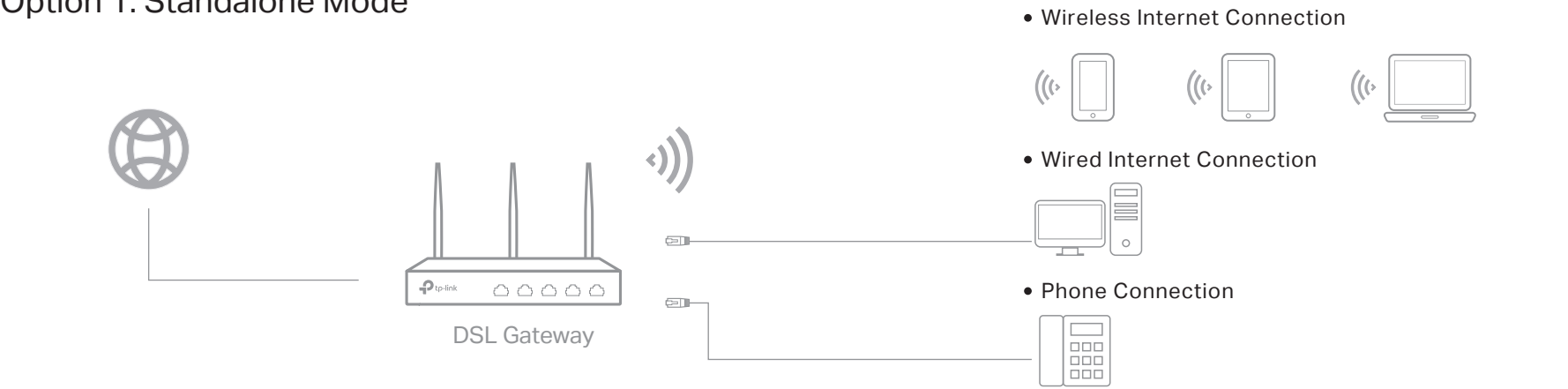
DSL Gateway

- Wireless Internet Connection
- Wired Internet Connection
- Phone Connection

1. Download the TP-Link Omada App on your mobile device. It can be downloaded from App Store or Google Play:

[App Store] [Google Play] or [QR code] ➡ omada

Scan for Omada App   Download Omada App

2. Connect your mobile device to the gateway by using the default SSIDs printed on the label at the bottom of the product.

3. Open the Omada App, and wait for the gateway to appear on the **Standalone Devices > Gateways** page. Tap on your desired gateway to start the configuration.
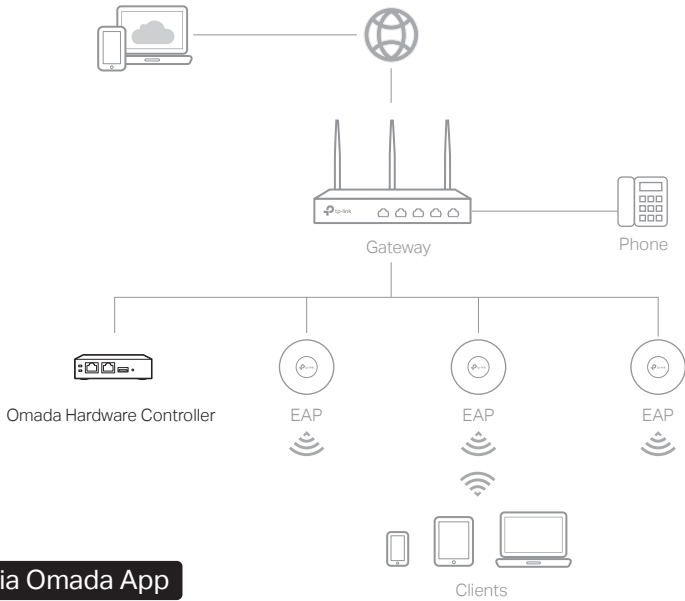
The Omada App is designed to help you quickly configure common settings. If you want to configure advanced settings (such as phone service), use the web page of your gateway.

1. Connect your device to the gateway (wired or wireless).
   Note: If your computer is configured with a fixed IP, change it to **Obtain an IP address automatically**.
   Wired
   Turn off the Wi-Fi on your computer and connect to a LAN port of the gateway with an RJ45 cable.
   Wireless
   a. Find the SSID (network name) printed on the label at the bottom of the gateway.
   b. Click the network icon of your computer or go to Wi-Fi settings of your smart device, and then select the SSID to join the network.

2. Log in to the gateway.
   a. Launch a web browser, and enter **http://tplinker.net** or **http://192.168.0.1** in the address bar.
   b. Create a username and a password for subsequent login attempts and for security.
   c. Use the username and password set above to log in to the webpage.

3. After a successful login, you can configure the functions by clicking the setup menu on the left side of the screen.

4. (Optional) Configure the phone service.
   Go to the Telephony page and set up the telephone number with the information provided by your telephony service provider. Now you can make phone calls over the internet.

Option 2: Controller Mode

Note: Omada Controller must have network access to your Omada devices in order to find, adopt, and manage them.
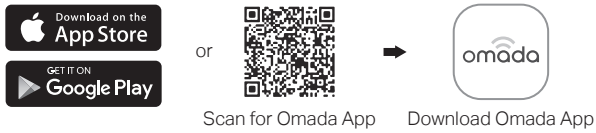
• Type 1: Via Omada Hardware Controller

The Omada Hardware Controller (e.g., OC200/OC300, purchased separately) is a good alternative if you have no spare PC to run the Omada Software Controller.

For more details, refer to the Installation Guide of your Omada Hardware Controller.

Gateway   Phone

Omada Hardware Controller   EAP   EAP   EAP

Clients

• Type 2: Via Omada Software Controller

The Omada Software Controller is free software for centralized management. To centrally manage your devices, the Omada Software Controller needs to continually run on your computer.

Gateway   Phone

Omada Software Controller running on the Host PC   EAP   EAP   EAP

Clients

1. Download the TP-Link Omada App on your mobile device. It can be downloaded from App Store or Google Play:

[App Store] [Google Play] or [QR code] ➡ omada

Scan for Omada App   Download Omada App

2. Launch your Omada App and configure the controller at a local site or remote site.
   Local Management
   a. Connect your mobile device to the gateway by using the default SSID printed on the label at the bottom of the product.
   b. Launch Omada App and go to **Local Access**, tap the + button on the upper-right corner to add the controller. Then you can further configure the network.
   Remote Management
   Note: Before you start, make sure that both your controller and mobile device can access the internet.
   a. Make sure that **Cloud Access** is enabled on your controller. By default, **Cloud Access** is enabled. Make sure that the Cloud LED is flashing slowly.
   b. Launch Omada App and log in with your TP-Link ID. Then go to **Cloud Access**. Tap the + button on the upper-right to add your controller. Then you can further configure the network.

The Omada App is designed to help you quickly configure common settings. If you want to configure advanced settings (such as phone service), use the web page of your gateway.

1. Download the TP-Link Omada App on your mobile device. It can be downloaded from App Store or Google Play:

[App Store] [Google Play] or [QR code] ➡ omada

Scan for Omada App   Download Omada App

2. Launch your Omada App and configure the controller at a local site or remote site.
   Local Management
   a. Connect your mobile device to the gateway by using the default SSID printed on the label at the bottom of the product.
   b. Launch Omada App and go to **Local Access**, tap the + button on the upper-right corner to add the controller. Then you can further configure the network.
   Remote Management
   Note: Before you start, make sure that both your controller and mobile device can access the internet.
   a. Make sure that **Cloud Access** is enabled on your controller and your controller has been bound with your TP-Link ID.
   b. Launch Omada App and log in with your TP-Link ID. Then go to **Cloud Access**. A list of controllers that have been bound with your TP-Link ID will appear. Then you can further configure the network.

The Omada App is designed to help you quickly configure common settings. If you want to configure advanced settings (such as phone service), use the web page of your gateway.
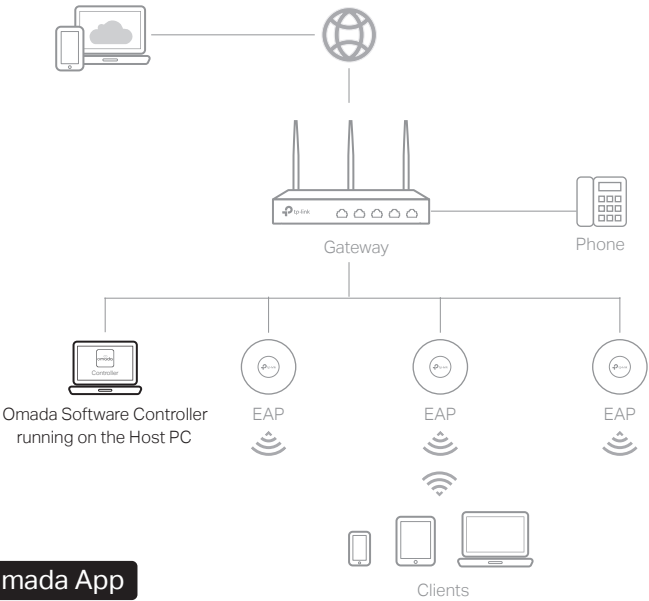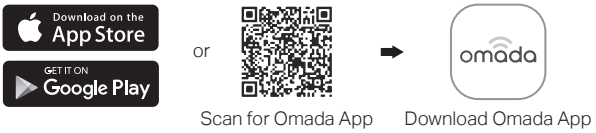
1. As Omada Hardware Controller gets its IP address from the DHCP server of the gateway, we don't know its IP address explicitly. However, we can find it out on the gateway's DHCP client list.
   a. Use a PC (make sure it is set to **Obtain an IP address automatically**) to find the IP address of the gateway. Open the command line on your PC and enter **ipconfig**. In the result list, find the **Default Gateway**, which is also the IP address of the gateway.
   b. Launch a web browser and enter the IP address of the gateway. Create a username and password, and log in to the gateway's web page. Then go to **Network > LAN > DHCP Client List** to find the IP address of your controller according to its MAC address.
   c. Enter the IP address of your controller in the address bar to open its web page.

2. On the Omada Controller's web page, follow the wizard to complete the quick setup.
   Note: When configuring the gateway, make sure the ports you select as WAN ports correspond to the real situation.

3. After the quick setup, the login page appears. Enter the username and password you have created and click **Log in**. Then you can further configure the network.

4. **(For Remote Management)** You can remotely access and manage your controller via Omada Cloud Service.
   a. Make sure that **Cloud Access** is enabled on your controller. By default, **Cloud Access** is enabled. Make sure that the Cloud LED is flashing slowly.
   b. Launch a web browser and enter **https://omada.tplinkcloud.com** in the address bar. Enter your TP-Link ID and password to log in. Click **+ Add Controller** and choose **Hardware Controller** to add your controller. Then you can further configure the network.

5. (Optional) Configure the phone service.
   Go to **Settings > VoIP** to configure the phone service with the information provided by your telephony service provider. For detailed instructions, refer to your controller's user guide.

1. On a PC with Windows OS or Linux OS, download the Omada Software Controller installation file from **https://www.tp-link.com/support/download/omada-software-controller/**.
   Note: To download Omada Software Controller successfully, it is recommended to configure the gateway's network to access the internet. Refer to Standalone Mode to launch the web management page of the gateway, and go to **Network > WAN** to complete the configuration.

2. Run the file and follow the wizard to install the Omada Software Controller.

3. Launch the Omada Software Controller and follow the step-by-step instructions to complete the quick setup.
   Note: When configuring the gateway, make sure the ports you select as WAN ports correspond to the real situation.

4. After the quick setup, the login page appears. Enter the username and password you created and click **Log in**. Then you can further configure the network.

Omada Cloud Portal

After installing Omada Software Controller, you can remotely access the controller through Omada Cloud Portal. Follow the steps below.

a. Enable Cloud Access on the setting page on the controller and bind a TP-Link ID to your controller. If you have configured this in the setup wizard, skip the step.

b. Launch a web browser and enter **https://omada.tplinkcloud.com** in the address bar.

c. Enter your TP-Link ID and password to log in. A list of controllers that have been bound with your TP-Link ID will appear. Then you can click **Launch** to further configure the network.

5. (Optional) Configure the phone service.
   Go to **Settings > VoIP** to configure the phone service with the information provided by your telephony service provider. For detailed instructions, refer to your controller's user guide.

EAC UK CA CE